



ROOM INFORMATION

CHECK-IN & CHECK-OUT:

Check-in time is at 3PM and check-out at 11AM. Early check-in and/or late check-out are subject to availability. Please check with our front desk for availability and the requisite fees. Express check-out is available by contacting reception at ext. 2020 before 10PM.

Please do not forget to leave your room key at reception prior to departure.

The Ugadale accepts all major credit cards (Visa, Amex, Mastercard) and debit cards (switch, Maestro) to settle your account. Cheques are not accepted at The Ugadale Hotel & Cottages. Guests wishing to pay cash or with a debit card are required to pre-pay their accommodation and pay for meals and beverages at the time they are served. A credit card must still be on file as security even if a guest pays cash.

ROOMS

Suite

Modern Amenities meet classic Scottish elegance in the Suites at The Ugadale Hotel. These large, open-concept rooms feature an ample sleeping area with king bed and the added luxury of a comfortable living room and sitting area. Other amenities including shower and bathtub, writing desk, generous wardrobe space and flat screen HD televisions. The Suites offer commanding views of the Atlantic Ocean.

Superior Rooms

The Superior Rooms at The Ugadale Hotel are spacious and comfortable. These nicely-appointed spaces feature rich walnut wood and antique brass highlights, along with traditional Scottish elements. Each includes a cozy seating area, writing desk, flat screen HD television and is available in super king and twin bed configurations. All rooms feature shower baths and most include bath tubs. Enjoy breathtaking views of the Atlantic Ocean and/or the famed first tee of Machrihanish Golf Club.

Classic Rooms

The Classic Rooms at The Ugadale Hotel greet you in warm tones of deep red and brown infused with rich walnut wood and traditional Scottish elements. Each includes a writing desk, flat screen HD television and a double bed. Rooms feature excellent views of the verdant hillsides that are a hallmark of the picturesque Mull of Kintyre.

COTTAGES

The award-winning Ugadale Cottages are truly a home-away-from-home. These two-bedroom, two-bathroom cottages are elegantly finished with natural stone and hardwoods and wonderful touches that epitomise the coastal Scottish lifestyle. Each includes a fully-equipped kitchenette, living room with fireplace, rainfall showers, flat screen HD televisions and are available in super king and twin bed configurations. Most cottages feature stunning views of the Atlantic Ocean and the famed first tee of Machrihanish Golf Club.

IN ROOM AMENITIES

Wireless internet access, flat screen HD TVs, safe, hairdryer and *Spa* toiletries. Irons and ironing boards are available on request, please contact reception at ext. 2020 and they will be happy to assist you with this request.

EMERGENCY ACTION

Everyone here at Machrihanish Dunes takes safety seriously and we encourage you to read the following information regarding fire and emergency procedures.

IN CASE OF EMERGENCY DIAL 9-999

FIRE SAFETY

In case of fire, dial 9-999 to notify emergency services, raise the alarm by dialling ext. "0", vacate your room via the nearest exit, and report to a designated assembly point as shown on your door.

INJURY OR SICKNESS

In case of serious injury or sickness, dial 9-999 to contact local emergency medical responders.

FIRST AID TREATMENT

General first aid supplies are available at reception and there are designated first aiders on site. In case of serious injury or sickness, always dial 9-999.

DOCTORS, DENTIST AND HOSPITALS

Campbeltown Hospital is located approximately six miles from The Village at Machrihanish Dunes. Any staff member will be able to assist you with directions to the hospital. Please remember that in case of emergency, always dial 9-999 first.

Information regarding local doctors, dentists, and pharmacies is available at reception (ext. 2020)

TELECOMMUNICATIONS

HOTEL EXTENSIONS:

Reception: 2020

Golf House: 1058

Harbourview Grill: 3033

The Black Sheep Pub: 3032

The Old Clubhouse Pub: 1099

Serenity Spa: 2025

TO DIAL ROOM TO ROOM:

Ugadale Cottages: 11 + room number

Ugadale Hotel Rooms: 21 + room number

Royal Hotel Rooms: 31 + room number

Example, to dial Cottage 01 dial "1101"

TO DIAL OUTSIDE OF HOTEL:

Local calls: 9 + number

Long distance calls: 9 + number

International calls: 9 + 00 + country code + number

INTERNET ACCESS

Wireless internet is available in all guest rooms and most public areas. To sign on, search for wireless networks on your device and select "machdunes" then press "connect"

Alternatively, Ethernet ports are located in each room on the desk.

SPA & FITNESS

Secure a sense of well-being during your stay in beautiful Machrihanish. Our complimentary onsite fitness centre and onsite spa has everything you need to keep your mind and body in-shape.

SERENITY SPA AT THE UGADALE

10AM – 6PM Monday – Saturday

Immerse yourself in your escape with a visit to the full-service Serenity Spa at The Ugadale. Indulge in a few hours of complete tranquillity and luxurious pampering. Facials, body treatments, and sports and full body massages are all administered by a welcoming, fully trained and experienced staff focused solely on creating your personal oasis of relaxation and calm. Whether you are rejuvenating your mind to prepare yourself for all Machrihanish has to offer, reinvigorating your body after a long day on the course, or simply treating yourself to a bit of “you time,” Serenity has everything you need to refresh your body, mind and spirit.

Please refer to the Serenity Spa brochure for additional information, or dial ext. 2025. Please note that the Spa can be very busy and prior appointment reservations are highly recommended.

FITNESS CENTRE AT THE UGADALE

6AM – 10PM DAILY

The Fitness Centre, located in The Ugadale Hotel, is fully equipped to keep you in top shape during your stay. Our top-of-the-line equipment easily adjusts to give you the workout you desire – be it heavy weight training or simply a bit of light cardio. From head to foot – and heart, abs and quads too – our Fitness Centre has you covered whatever the weather.

THE FITNESS CENTRE AT THE UGADALE IS EQUIPPED WITH:

- MULTI-GYM
- COMPLETE SET OF FREEWEIGHTS & ADJUSTABLE BENCH
- TREADMILL
- ADAPTIVE MOTION TRAINER
- RECUMBENT BIKE
- UPRIGHT BIKE
- STABILITY BALL SET
- RESISTANCE SET
- EXERCISE MATS

Guests are responsible for their own health and safety while using Fitness Centre equipment. Please call ext. 2020 with any questions.

GOLF

MACHRIHANISH DUNES GOLF CLUB

Hours of Operation: Open Daily with Seasonal Hours

Practise Facility: Driving range, chipping area, putting green

Instruction: Tee times must be reserved in advance

Reservations: Extension 1058

Website: machrihanishdunes.com/golf

Here, in the southwest corner of the Mull of Kintyre, where the movements of sea, sand, wind and grazing sheep have intertwined over countless centuries, a landscape has been crafted: a landscape perfectly and naturally suited to the purest form of the royal and ancient game of golf. This is where the ancient traditions of the game are finding a renewed spirit of awareness. Here, in this unique corner of Scotland, lies one of the last remaining natural links sites in the homeland that gave golf to the rest of the world.

Machrihanish Dunes Golf Club is the first golf course to have been built on a Site of Special Scientific Interest (SSSI) since the days of Old Tom Morris himself. It is also the first 18-hole links golf course to be built on the west coast of Scotland in over 100 years. Course architect and Scotsman David McLay Kidd, who is internationally acclaimed for his design of Bandon Dunes in Oregon and The Castle Course at St. Andrews, created an inspired routing for Machrihanish Dunes measuring 7,175 yards and featuring six greens and five tees at the ocean's edge.

In a world with over 32,000 golf courses, the development of an authentic links course (there are only 270 in the world) on the west coast of Scotland is most unique. Machrihanish Dunes is a true testament to "The Way Golf Began"

Available amenities: caddies, forecaddies & buggies, available with prior reservations. Also available are trolleys and an on-site Golf House with snacks and lunch offerings.

MACHRIHANISH GOLF COURSE

Hours of Operation: Open Daily with Seasonal Hours

Practise Facility: Chipping area, putting green

Reservations: 01586 810277

Website: www.machgolf.com

Next to The Ugadale Hotel & Cottages rests the world-famous Machrihanish Golf Club, one of the first and most important historic sites for links golf in the world. Designed by Old Tom Morris, the course is famous for its exceptional first hole, which requires the round's opening shot to cut across the Atlantic Ocean. This hole has been said to be the "world's greatest opening hole."

DUNAVERTY GOLF CLUB

Hours of Operation: Open Daily with Seasonal Hours

Practise Facility: Putting green

Reservations: 01586 830677

Website: www.dunavertygolfclub.com

The Dunaverty Golf Club is situated by the village of Southend in a glorious setting on the south coast of the Kintyre peninsula. This classic course pairs unique play with breath-taking, scenic views.

The course is a fine par-66, 18-hole natural links adventure extending to 4,799 yards. High and low handicappers alike will enjoy its time-tested layout, springy turf, undulating fairways and quirky greens.

Spectacular views over the landscape, such as Sanda Island to the south, Ailsa Craig and Ayrshire to the east and Northern Ireland to the southwest, will add to the golfer's enjoyment of the beautiful course.

AREA ATTRACTIONS

SPRINGBANK DISTILLERY TOUR:

This 90-minute tour will educate you on the unique process that makes Springbank so good and allows you to try it for yourself.

Hours of Operation: Tours are Monday – Saturday

Information: 01586 551710, option 1

E-mail: info@springbank.scot

Website: <http://springbank.scot/>

MULL OF KINTYRE SEA ADVENTURES

Whether you take a wildlife observation tour or a fast blast ride in the bay, it's sure to take your breath away.

Hours of Operation: Open daily, weather permitting.

Information: 07535 036953

E-mail: mokseadventures@gmail.com

Website: <https://www.mokseadventures.co.uk/>

DAVAAR ISLAND CAVES

The island is known for its seven caves, one of which contains a life-size painting depicting the crucifixion, painted in 1887 by local artist Archibald MacKinnon. Before realising MacKinnon painted the image, the townsfolk thought the painting was a sign from Heaven, and exiled MacKinnon. The painting has been restored several times since then.

Hours of Operation: Dependent on the day's tides, ask at reception for more information.

INVERARAY CASTLE

A truly modern, Baroque, Palladian and Gothic-style castle built in the mid-1700s – a magnificent structure architecturally way before its time.

Hours of Operation: Monday – Sunday, 10AM – 5:45PM

Information: 01499 302203

Website: <https://www.inveraray-castle.com/>

MULL OF KINTYRE

A single-track road leads you down to a steep one-mile walk to the lighthouse. A must-see during your visit to the Kintyre Peninsula, the Mull of Kintyre is a stunning landscape that offers breathtaking views of Northern Ireland and Sanda Island.

Website: www.kintyre.org/mullofkintyre

ST. COLUMBA'S FOOTPRINTS

See the footprints left in the rock when St Columba landed on the Mull of Kintyre in 579 A.D and explore the caves of his original settlement.

CAMPBELTOWN POTTERY

See pottery being made in the shop, from the potter's wheel to the kiln.

Hours of Operation: Monday – Saturday 08:30AM to 5PM

Information: 01586 553550

Website: www.campbeltownpottery.co.uk

HERITAGE CENTRE

Full of information, artifacts, and exhibits showing Campbeltown's rich history.

Hours of Operation: Monday – Friday 11:30PM to 4:30PM; Sunday 2PM to 4:30PM

Information: 077334 85387

Website: www.campbeltownheritagecentre.co.uk

For further information or assistance, please ask our reception personnel.

GENERAL INFORMATION

HOURS OF OPERATION

RECEPTION – 24 HOURS A DAY

FITNESS CENTRE – 7AM – 10PM

SERENITY SPA – MONDAY – SATURDAY FROM 10AM – 6PM

MACHRIHANISH DUNES GOLF CLUB – SEASONAL, DIAL EXT. 1058

MACHRIHANISH GOLF CLUB – SEASONAL, DIAL “9 01586 810277”

ADDRESS

The Village at Machrihanish Dunes

Machrihanish, Scotland

PA28 6PT

ARTWORK

The pictures within the hotel, guest rooms and cottages are authentic scenes from Campbeltown & Machrihanish during the late 1800s and early 1900s.

CHURCHES

Campbeltown has a number of beautiful and historic churches. Reception can provide details, on request, of local churches and service times.

ELECTRICITY

Our supply is 240V A/C 50hz. We have a supply of universal adaptors available at reception for your use, just dial ext. 2020. But remember, even with an adaptor, not all items will run on this power supply.

ELECTRIC FIREPLACE

To enjoy the electric fireplace in The Ugadale Cottages, please follow these steps:

1. Turn on the fireplace at the main switch located to the right on the wall beside the bureau.
2. Lift the hood above the fire, locate the switch on the left hand side and toggle it to the "I" (on) position. Close the hood.
3. Using the remote control, press the smoke icon and simulated smoke will appear in the fire.
4. Using the remote control, press the fire icon and simulated fire will appear.
5. To switch off, reverse these steps and turn off the main switch on the wall beside the bureau.

HOT PLATE

For your convenience, The Ugadale Cottages are equipped with hot plates. To operate:

1. Press the power switch at the left-hand side of the control panel.
2. The 0 indicator lights up on all the hot plates.
3. Use the main control knob to set the heat turning clockwise, for the corresponding hot plate.
4. Select the "P" button for a power boost (for use when boiling water only).
5. To switch off the hot plate press the power switch at the left-hand side.

The selected heat setting will flash if no pan is placed on the induction hotplate or if the pan is empty.

INTERNET ACCESS

Internet access is available in all guest rooms. View the Telecommunications section for more connection details.

IRON AND IRONING BOARD

Iron and ironing boards are available upon request by dialling ext. 2020.

MAINTENANCE

Please call front desk to report any maintenance issues.

MICROWAVE

For your convenience, the Ugadale Cottages are each equipped with a microwave.

ONLY USE SUITABLE OVEN WARE.

1. Press the main switch on the centre of the microwave.
2. Press the button for the power setting you require.
3. A suggested cooking time is displayed which can be altered using the rotary pop-out knob.
4. Press the "Start" button to start the microwave. When the cooking time has finished a signal will sound.

Opening during operation – The operation is paused. Press the start button after closing the door and the operation continues.

Changing the cooking time – This can be done at any time. Change the cooking time using the pop-out rotary knob.

Cancelling the operation – press and hold the stop button for approximately 4 seconds and switch off the main switch on the centre of the microwave.

PARKING

Complimentary self-parking is available on site directly behind The Ugadale Hotel.

IN-ROOM SAFE

Each room is equipped with a safe, which can be found in the closet. Instructions for use are found on the lid of the safe. If you need help operating your safe, please call the front desk.

SMOKING POLICY

As with all our properties, The Ugadale Hotel & Cottages have a No Smoking policy. Should there be evidence of smoking in a guest room, a charge of £300 will be made to your account to cover the cost of carpet shampooing, specialist cleaning and/or decoration if required.

RESORT SERVICES

Please dial reception at ext. 2020 with questions or for any assistance with the services listed below.

FLOWERS

For all you romantics, we'd be happy to arrange flowers to your room and add the charge to your room account

GIFTS

Gift vouchers and champagne are available for purchase at reception and charge can be added to your room account.

HOUSEKEEPING

Housekeeping services are available from 9AM to 3PM. Additional requests out with these times can be handled by our staff as needed. Please remove the "Do Not Disturb" sign to have your room serviced.

ICE

Please dial reception and our staff will be happy to deliver ice to your room.

LAUNDRY

A laundry service is available for our guests with delivery within 24 hours. Laundry services are £15 per full bag and £7.50 per half bag (at the discretion of our laundry team).

If you wish to use our laundry services, please collect a laundry tag from reception and write your name and room number on it. Attach the tag to the laundry bag found in the wardrobe in your room, and leave the full bag on your bed, or drop it off at reception.

LUGGAGE

For assistance with your luggage, please contact reception.

PHOTOCOPYING SERVICES

Photocopies are available in black and white and also colour.

POST

Our daily post pick-up time is 12:00 Noon; simply drop your mail at reception, Monday – Friday. If you need something to go urgently, we'd be happy to arrange courier collections.

WAKE-UP CALL

If you would like a wake-up call then please arrange at the front desk or dial 2020.